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QUALITY POLICY STATEMENT

The goal that our company aims to pursue and ensure over time is the **ever-increasing satisfaction of the Customer.**

Infordata Sistemi Srl is committed to constantly improving its products and services. The objective, through the creation, implementation, and maintenance of a Quality Management System, is ISO 9001:2015 certification, following the path of continuous improvement and customer satisfaction.

The Management of INFORDATA SISTEMI defines its quality policy as follows:

MAKING QUALITY means aiming for customer satisfaction and loyalty by constantly improving products and services. Improvement, therefore, requires the involvement and participation of everyone and is based on the following points:

1. Optimization of planning to ensure maximum flexibility in the development of each project.
2. Maximum availability regarding accepted order types and delivery times.
3. Contribution, from all company figures, of ideas and proposals to improve both the product and the service provided to the customer.
4. Constant verification of the quality level achieved in all activities.
5. Consolidation of relationships with suppliers to optimize material quality, service quality, and production costs.

Furthermore, the company undertakes to ensure the satisfaction of applicable requirements related to the protection of data and information of stakeholders it comes into contact with, as well as all those related to mandatory regulations.

MAKING QUALITY means doing things right from the first time. This requires greater initial commitment but reduces corrections and rework.

The General Management